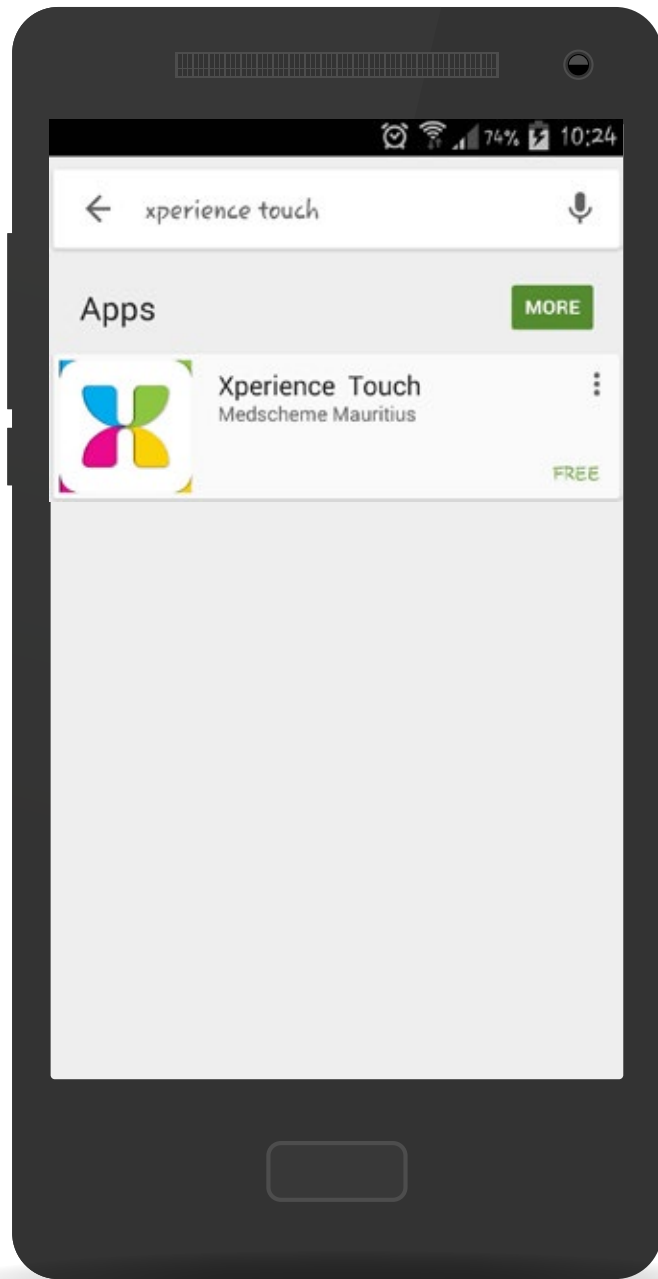




MOBILE APP USER GUIDE

This document will serve as a step by step guide to browse through the Mobile App

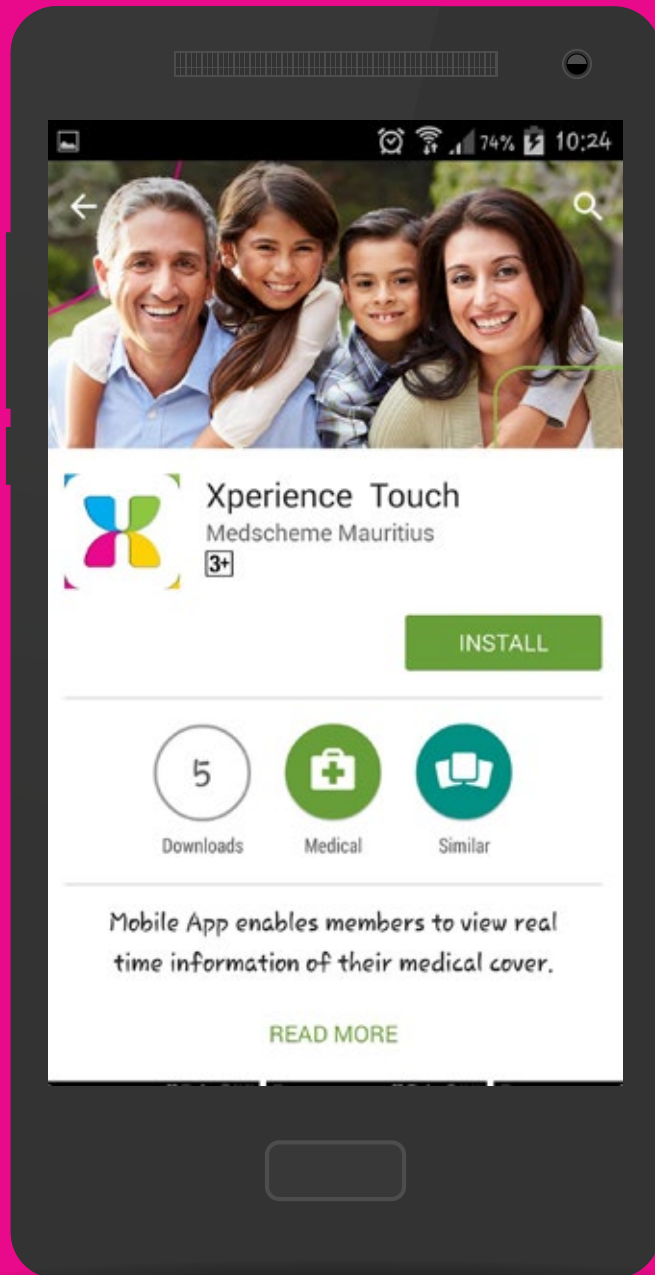


Medscheme introduces its mobile application. Please Log in to Google Play to download the Mobile App and enjoy services as follows:-

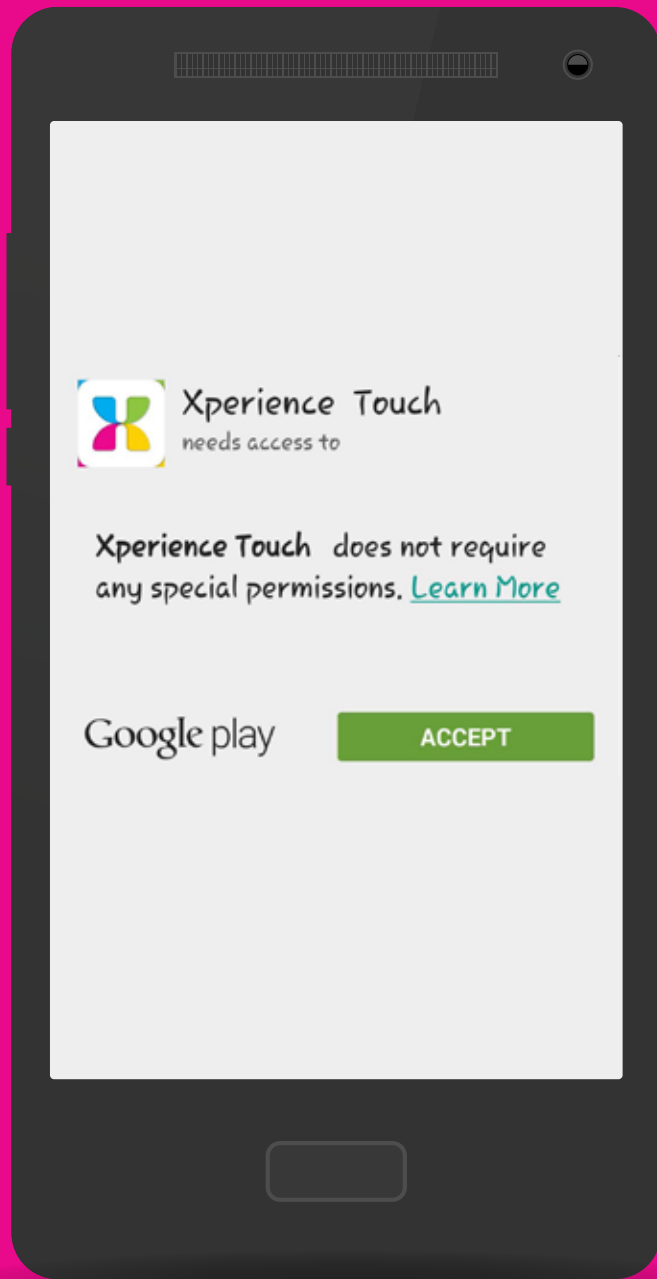
- Verification of Claims Status
- Verification of Benefit Limits
- Verification of contribution status
- Verifications of Membership details

To download the app use your android phone to connect to Play store

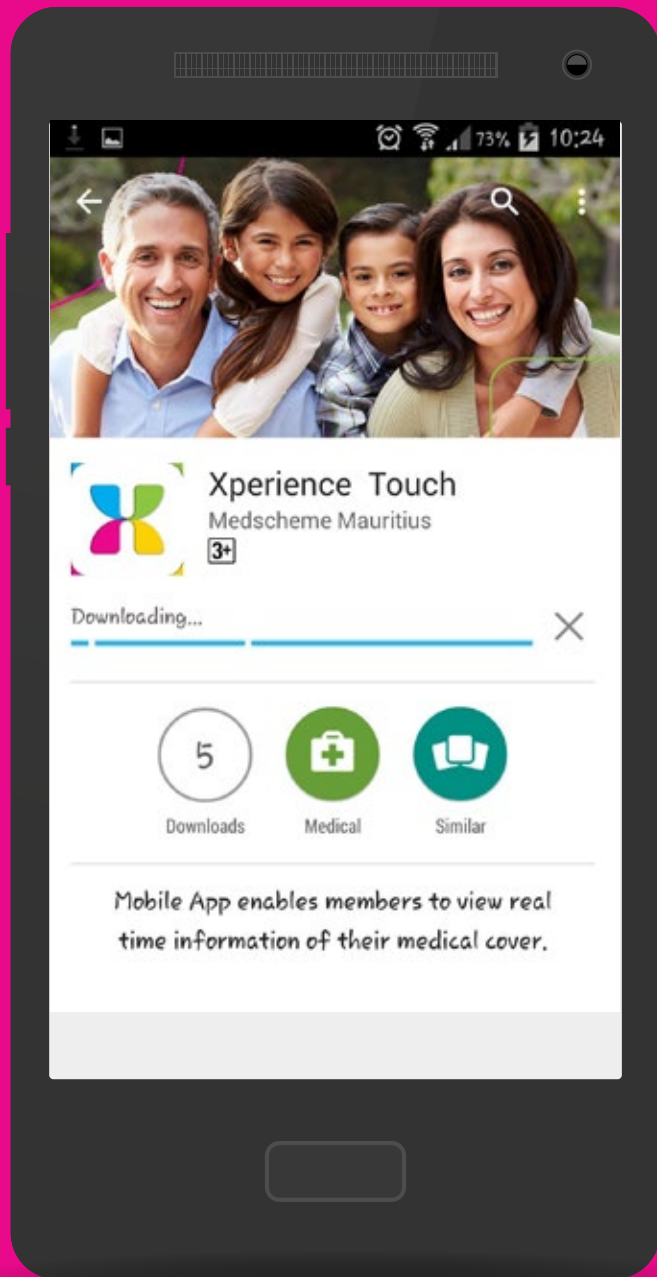
- Type Xperience Touch to search for the application
- Select the App
- Touch to Install



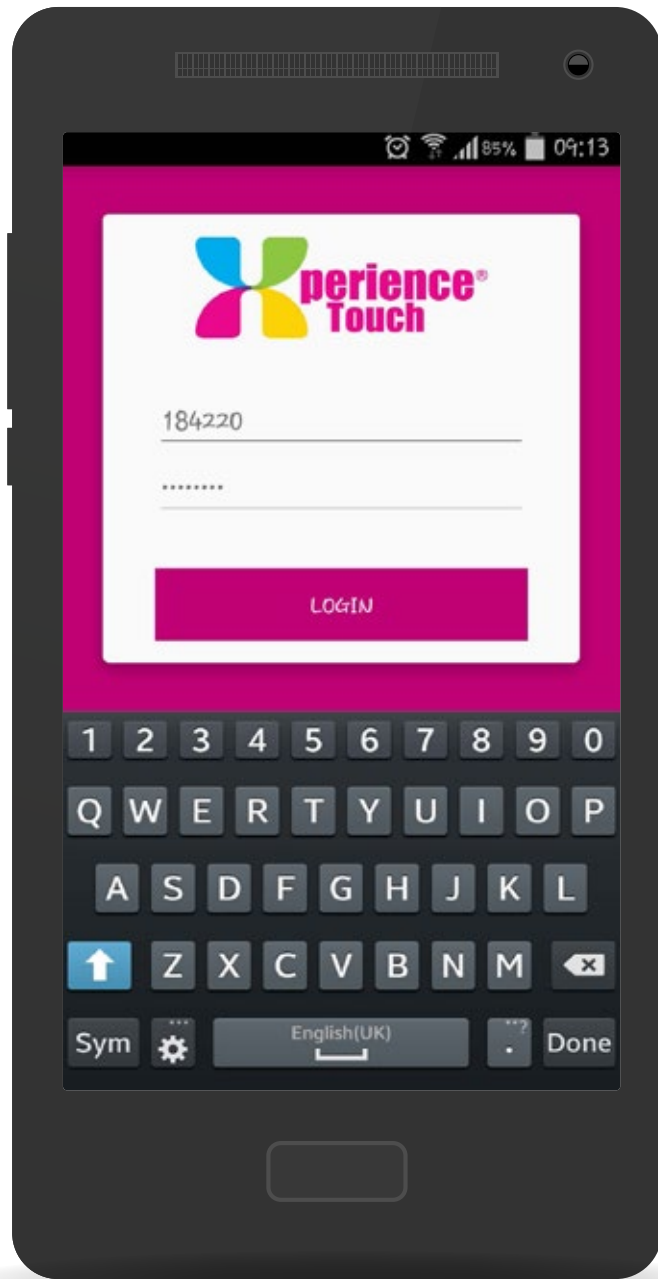
- Select Install



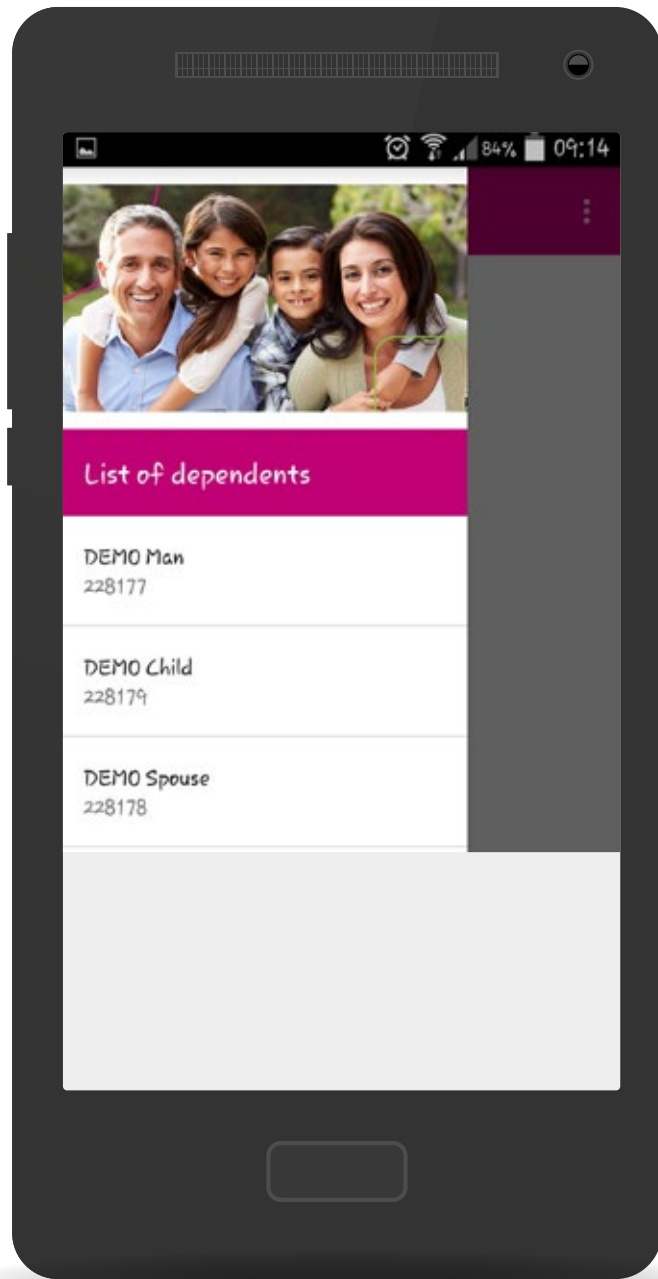
- Select Accept



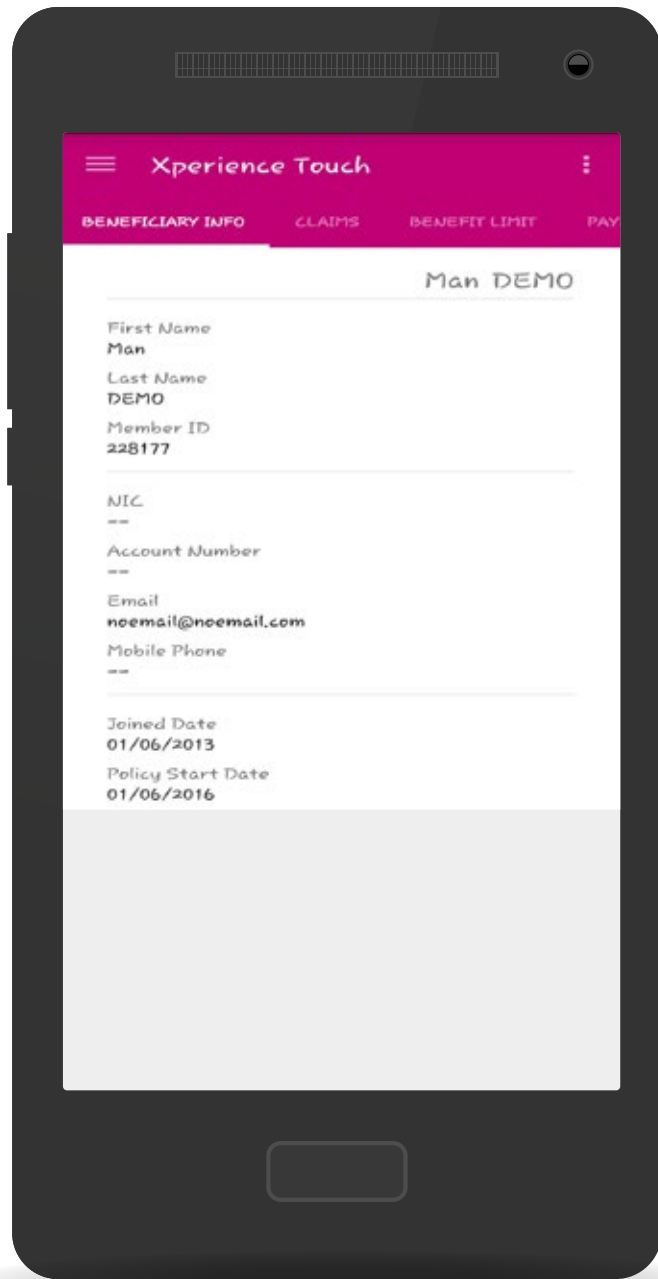
- Wait for Download to be completed



- Please type your Login and Password
(Same as your Online Member Portal)
To get your Login and Password contact us on 403 5091
- Login to the Mobile App

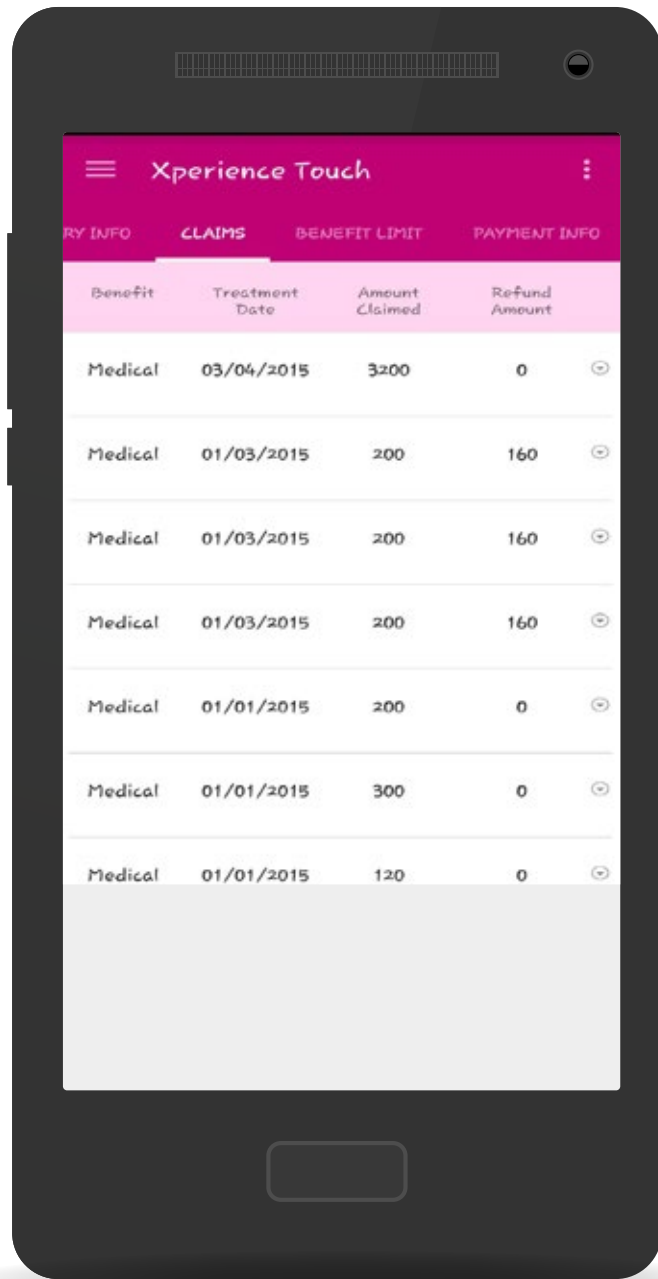


- After login is successful, members and dependants (if any) will be listed

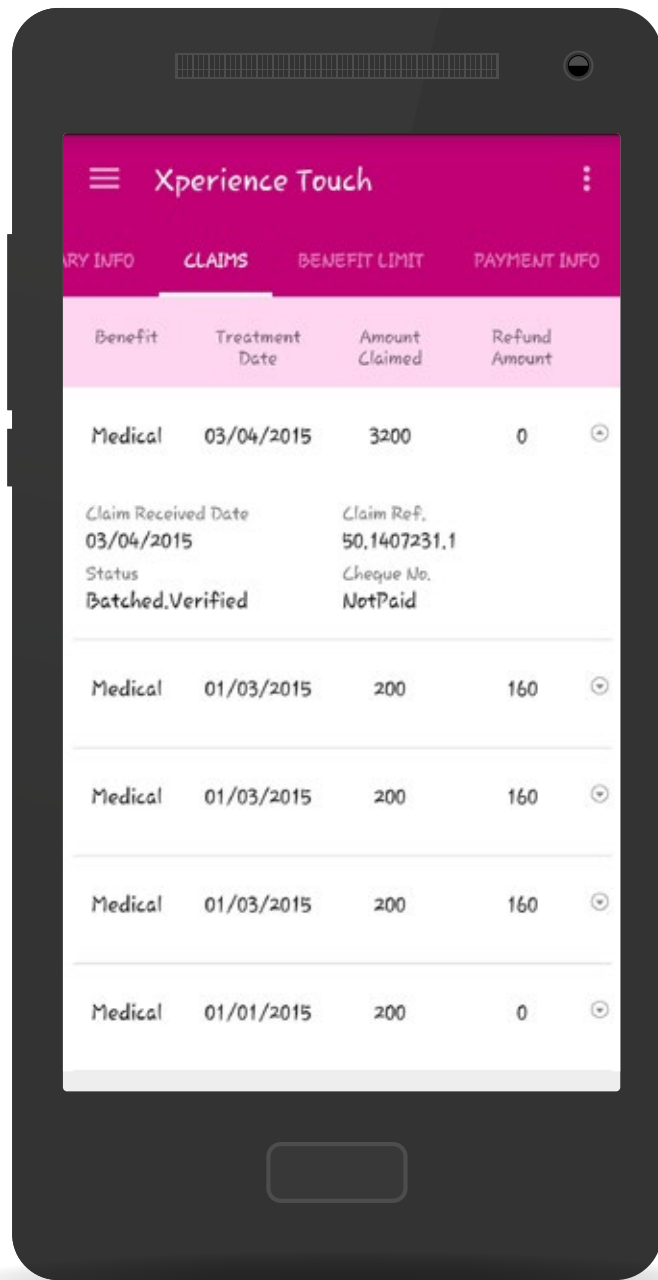


Please select which member to view details
(In the example below "Man DEMO" has been selected)

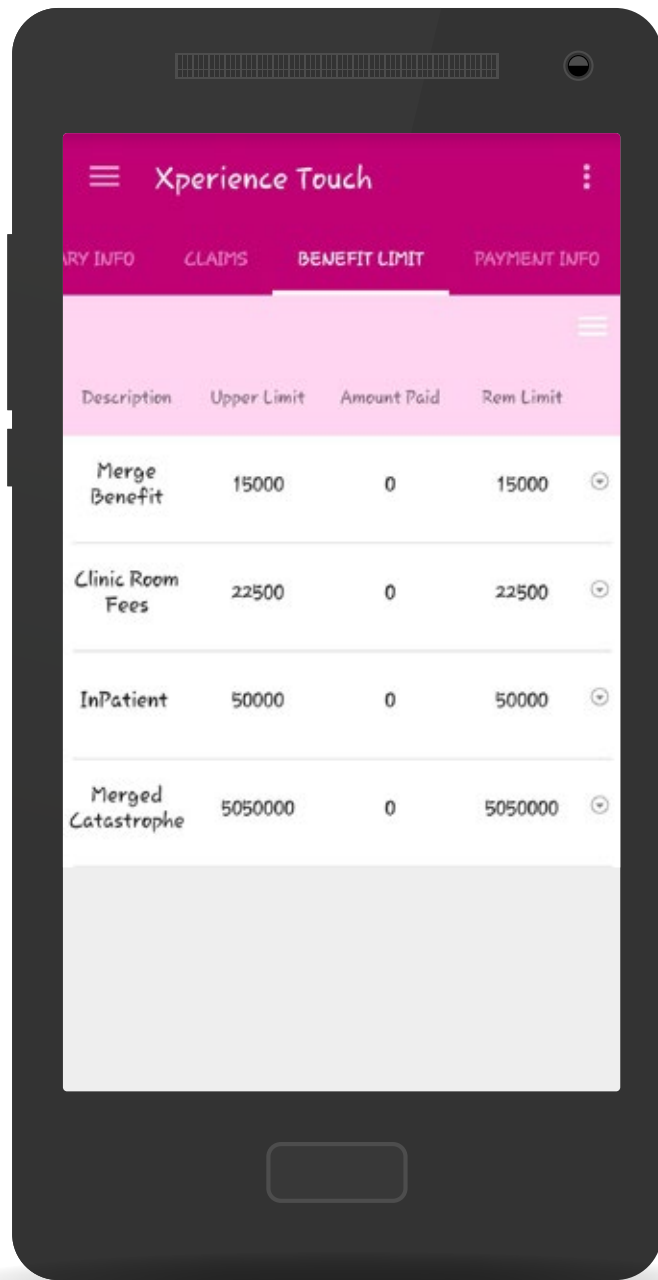
Important Info: The mobile interface gives the possibility to swipe through the details



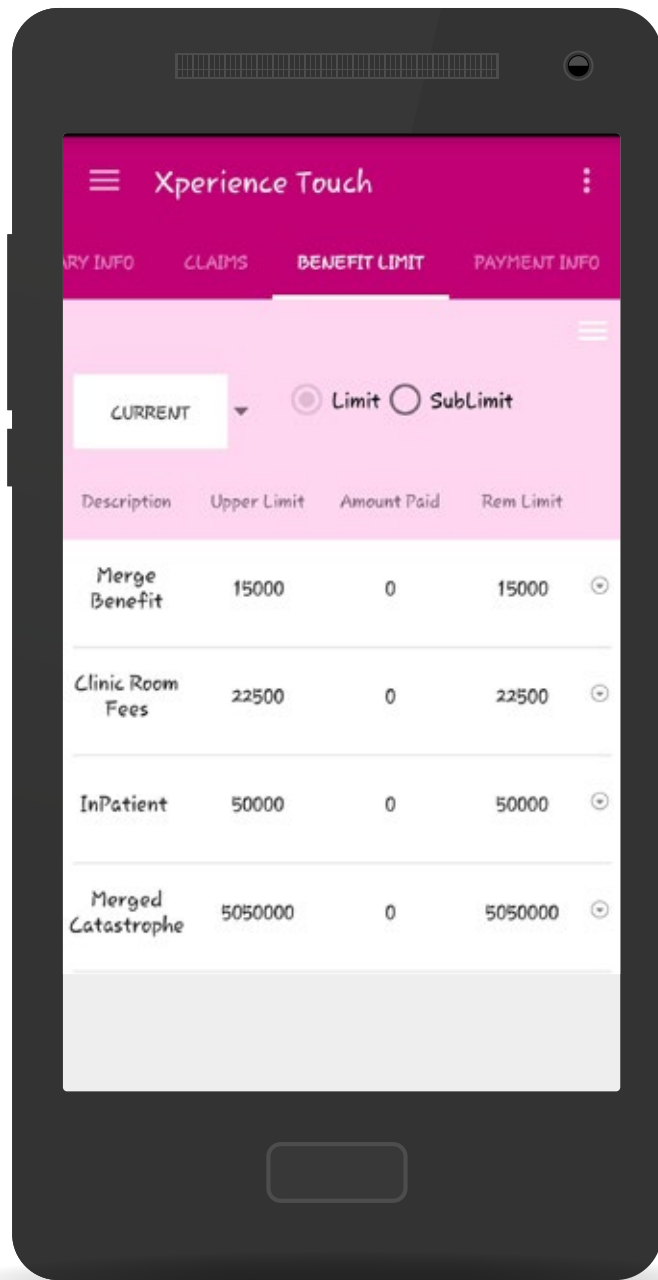
- Move through to access Beneficiary Info, Claims, Benefit Limits and Payment information



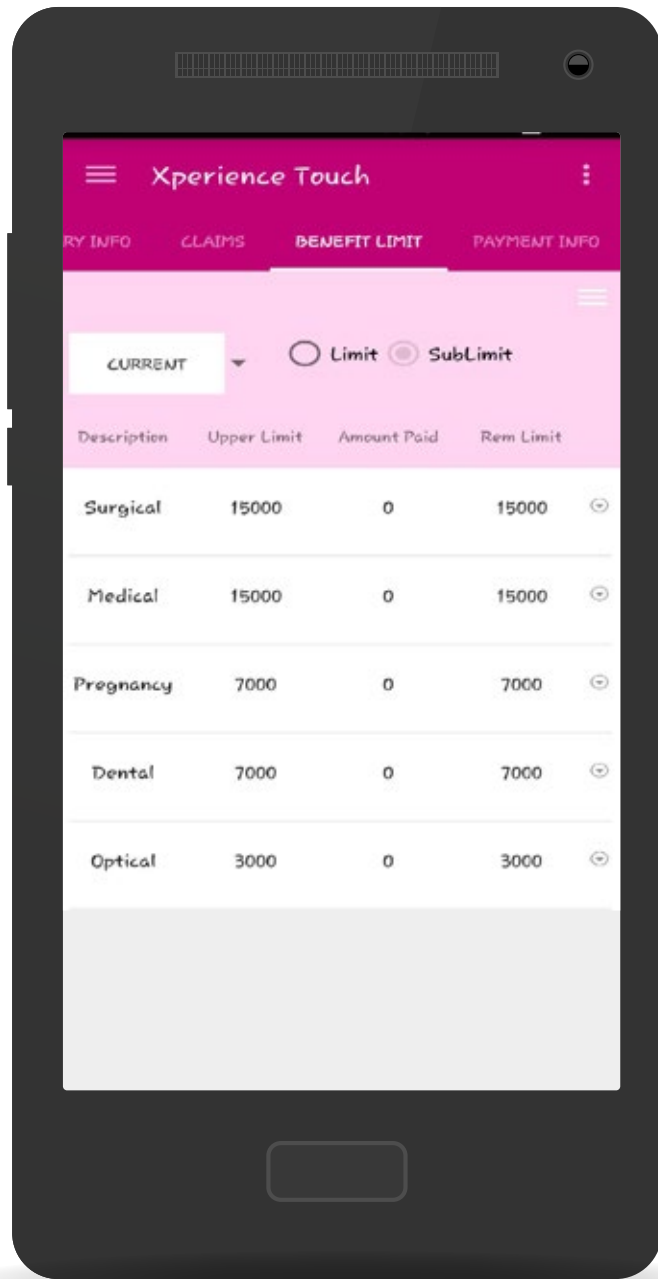
- With a single touch simply click to view claim status



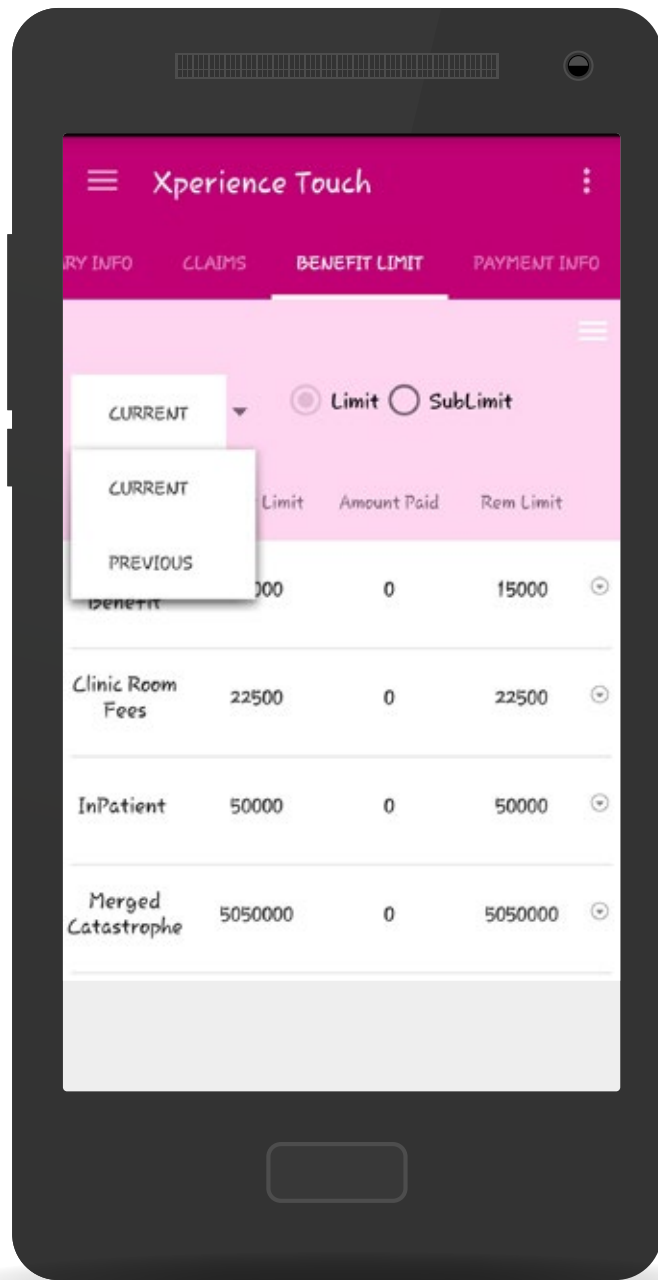
- Verification of Limit details



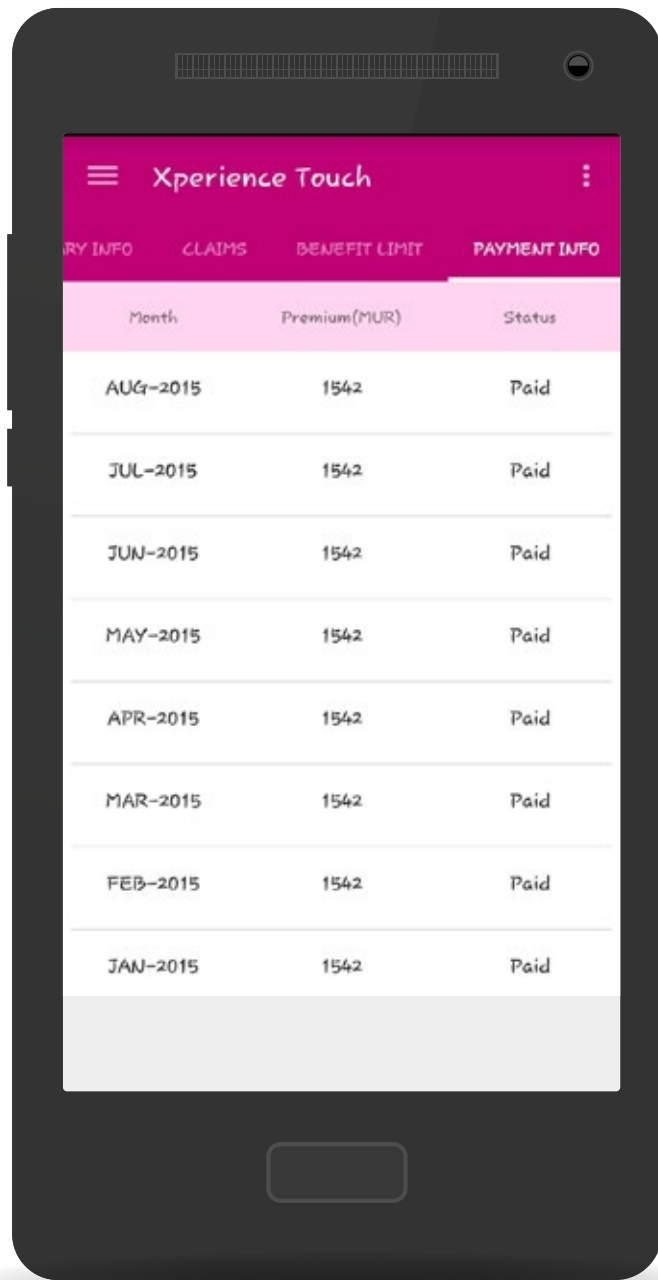
- View limits as per the plan selected



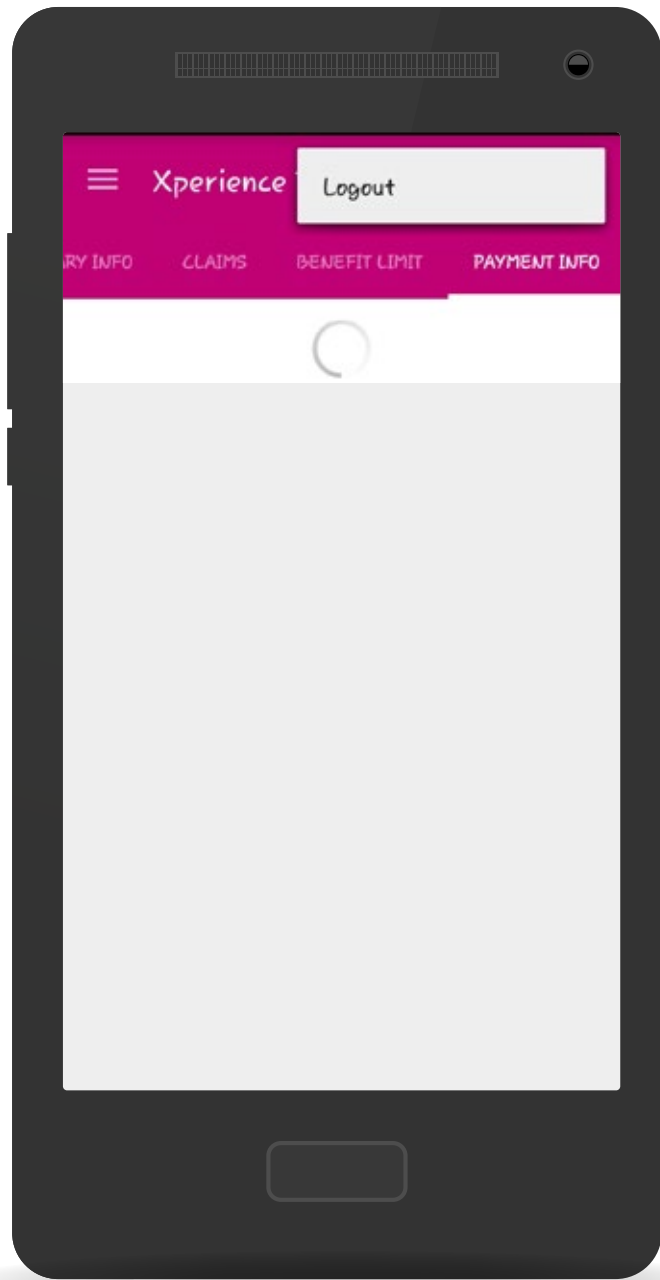
- Switch between Main and Sub Limits



- View current and previous benefit limits



- Monitor your Contribution status



- Exit the app



ONE TOUCH CLOSER TO YOUR MEDICAL COVER